



RLC Electronic Systems

Electronic Manufacturing ♦ Engineering ♦ Design ♦ Software

LIMITED WARRANTY

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RLC Electronic Systems, Inc. ("RLC") warrants that any hardware products are free of defects in material and workmanship for a period of twelve (12) months from the date of purchase. For purposes of this Limited Warranty, the "Date of Purchase" shall be the date on which the product is shipped. RLC agrees to repair or replace, at RLC's option and sole discretion, any of the product or media which proves defective by reasons of improper workmanship or materials for such period of twelve (12) months. After customer receives a Return Material Authorization ("RMA") number and approved shipping method from RLC (in accordance with RLC's RMA policy), Purchaser will prepay all ground shipping costs to return the product to a repair facility designated by RLC. If after evaluation the warranty claim is accepted, RLC may reimburse customer for all prepaid/approved shipping costs. If overnight or expedited shipping is requested, such overnight shipping costs shall be the responsibility of the Purchaser. If the Purchaser requests onsite evaluation and repair, after approval by RLC, Purchaser shall be responsible for all hotel and travel related costs unless otherwise agreed to by RLC in writing. All hardware products are sold "as is" and RLC does not warrant that the hardware will meet specific requirements or that operation of any software involved with such product will be uninterrupted or error-free.

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Additional terms and conditions of this Limited Warranty can be found at the following website: www.rlcsystems.com/legal.php.

DATE CODE LABELS

RLC uses a date code label on products as a serial number in order to identify individual products and provide information about the date of manufacture. Below is a guide to reading the relevant portion of the date code label.

